

FS2000 Authorisation Dongle - Setting Updates

Dongles are updated by the processing of an encrypted data file (<filename>.des).

This is called a RESET file. A RESET file is used to set the expiry period or authorise specific FS2000 modules. The authorisation period will start when the RESET file is processed.

The RESET file maybe sent as an email attachment or link within the email. If one is expected and not received check that it has not been blocked by email malware security software (if an attachment).

If the dongle update is to authorise additional modules, then existing models will require to be re-saved for the new module to be active with existing models (not required when opening existing models from archive). **Make FS2000 users aware of this.**

If for some reason an update does not work, run readdk.exe (located in the user's FS2000\System folder) and email the response. This is essential and the only information required to go forward – no other screen dumps required.

1. Requesting an Update

Expiry Date Extension

If the expiry date has passed, then:

- Run ResetD.exe (located in the FS2000\System folder).
- Run ReadDK.exe ((located in the FS2000\System folder) and email AES the response.

If the expiry date has not passed, then:

- DO NOT run ResetD.exe because this will expire FS2000.
- Run ReadDK.exe ((located in the FS2000\System folder) and email AES the response.

Module Authorisation

- Run ReadDK.exe ((located in the FS2000\System folder) and email AES the response.

2. Dongle Update Procedures

For expiry date resets run ResetD.exe (located in the FS2000\System folder) prior to updating the dongle. If this is not done a shorter authorisation may result. Do not do this for module authorisation updates.

Save the RESET file to any suitable location.

To update the DESKey Dongle follow one of the procedures given below (A or B). Note that if the DesNET server is being used the **Remote Server Update** procedure does not require IT access to the server, it can be undertaken on any FS2000 user's pc.

A) Local Workstation Update/ Local Server Update

1. If the DesNET network server is being used, the service must be stopped prior to dongle update
2. The DESKey Dongle must be fitted to the machine on which update.exe will be run. Ensure that Local Dongle Access is enabled (DESKey Control Panel utility).
3. From the Windows Run command (Start:Run...) run **update.exe** (located in the user's FS2000\System folder). Must be run on the machine fitted with the dongle, not remotely.
4. The DK2 Update Utility dialogue box will become visible.
5. Click the Load Update button and locate the previously saved RESET file.
6. Update the dongle

B) Remote Server Update ***see note

Can be undertaken from any DesNet networked FS2000 without stopping the DESNet service and does not require access to the dongle server. The DESNet service must be running.

This exe requires a free licence therefore ensure at least one network licence is available.

1. From the Windows Run command (Start:Run...) run **update_remote.exe** (located in the user's FS2000\System folder).
2. The DK2 Update Utility dialogue box will become visible.
3. Click the Load Update button and locate the previously saved RESET file.
4. Update the dongle

*** **update_remote.exe** was introduced in 2023 and will not be available on earlier version of FS2000. It will however work with older versions and can be obtained on request.